

# Best Practices in High Performance Logistics Management



**Dustin Edwards**

MEDIC  
Charlotte, NC



**Josh Duffy**

REMSA Health  
Reno, NV



**Jon Washko**

Northwell Health  
Syosset, NY



**Danielle Cohen**

Northwell Health  
Syosset, NY

DATE



Wednesday  
March 18, 2026

TIME



2p – 3p ET

**THIS SESSION IS BEING  
RECORDED.**



**The archive will be emailed to all registrants tomorrow.**



**Submit questions through the  
Q&A function.**



# AIMHI

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ACADEMY OF  
INTERNATIONAL  
MOBILE HEALTHCARE  
INTEGRATION

# About AIMHI

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AIMHI is the nation's leading advocate for **high-performance, high-value** EMS delivery.

We champion **innovative care models, integrated mobile healthcare**, and **alternative care pathways** that **improve outcomes** and **reduce system-wide costs**.

AIMHI member agencies represent the most nimble, innovative, transparent, and data-driven EMS systems in the world — setting the standard for what's next in mobile healthcare.

## Our Mission

Leading the transformation of EMS to mobile integrated healthcare through the development of high-performance systems, and setting the standard for clinical excellence, accountability, public education, research and economic efficiency.

## Our Vision

To improve patient health and experience of care by promoting excellence in mobile healthcare integration through evidence-based out of hospital healthcare system effectiveness and efficiency.

Learn More About Membership: [www.aimhi.mobi](http://www.aimhi.mobi)

# About AIMHI

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## Membership Eligibility

- Externally reports performance measures; and
- Are authorized by local government; and
- Bills for services provided; and
- Should include, but not be limited to, the following system/agency attributes:
  - Tiered Deployment (BLS/ALS)
  - Flexible production strategy
  - Exhibits evidence-based clinical sophistication
  - Aligns with the mission and vision of AIMHI
- Any agency that operates an EMS-Based Mobile Integrated Healthcare program designed to improve patient outcomes, enhance the patient's experience of care, and reduce healthcare expenditures, defined as:
  - Uses specially trained personnel; and
  - Works as part of an organized delivery model, integrated with the local healthcare community; and
  - Are credentialed by a physician medical director; and
  - Augments the community's existing healthcare resources



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# About AIMHI

## Current Members

- Emergency Medical Services Authority (Tulsa and Oklahoma City, OK)
- Mecklenburg EMS Agency (MEDIC) (Charlotte, NC)
- Medic Ambulance of Scott County (Davenport, IA)
- Medic Ambulance of Solano (Solano, CA)
- Metropolitan EMS Authority (Little Rock, AR)
- Northwell Health Center for EMS (Syosset, NY)
- Novant Health Mobile Health (Wilmington, NC)
- Pinellas County EMS Authority (Sunstar) (Largo, FL)
- ProEMS (Cambridge, MA)
- REMSA Health (Reno, NV)
- Richmond Ambulance Authority (Richmond, VA)
- Three Rivers Ambulance Authority (Ft. Wayne, IN)



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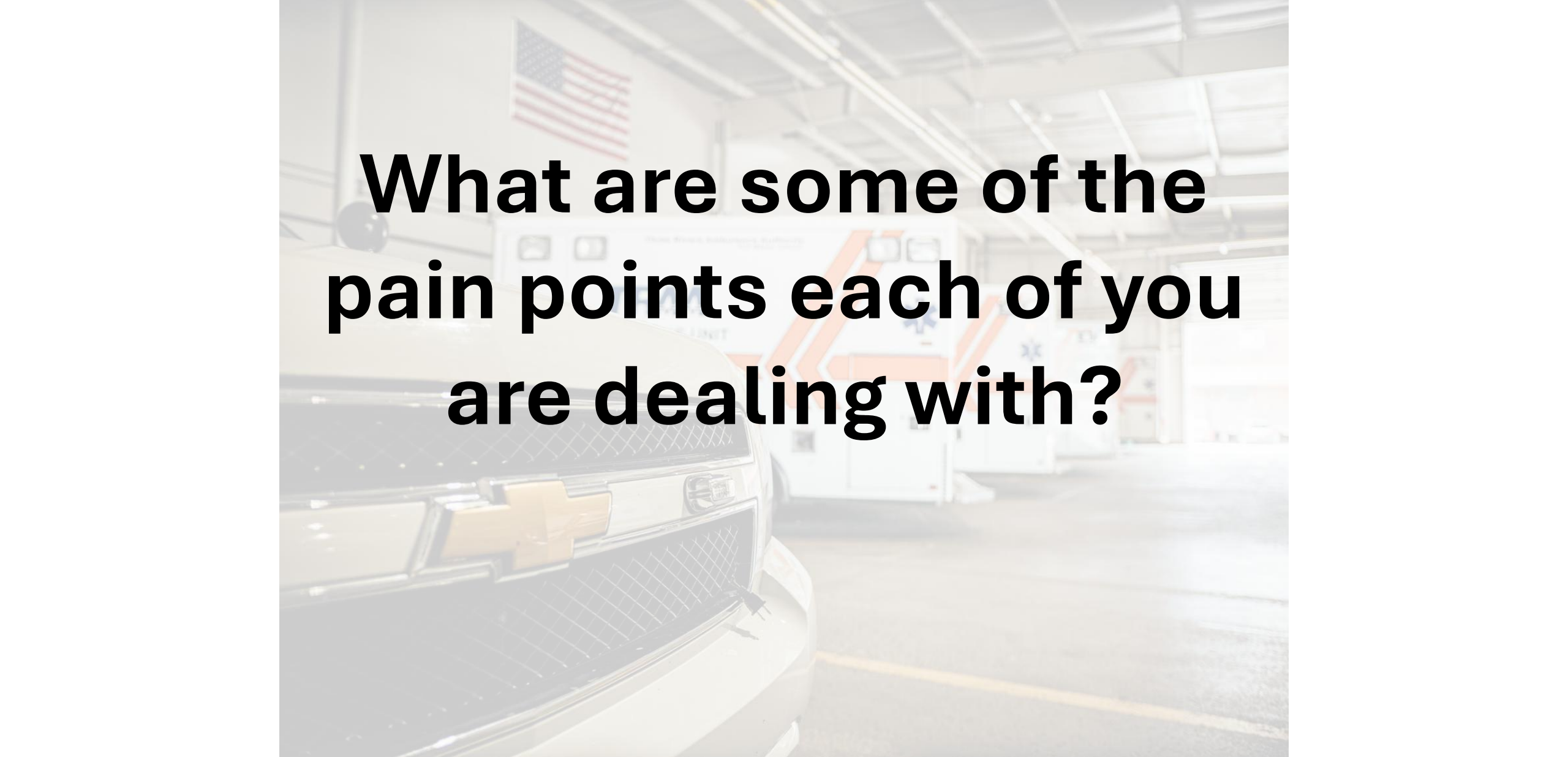
**How are logistics managed in each of your organizations?**

**Inventory & stocking of ambulances/support vehicles and facilities?**









**What are some of the  
pain points each of you  
are dealing with?**









**Dusty - You just took delivery of the regional Strategic National Stockpile (SNS) at the Mecklenburg EMS Agency!**

**What are the logistic issues related to THAT!?**







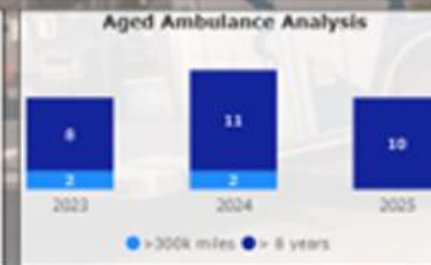
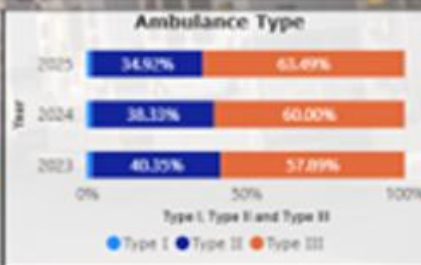
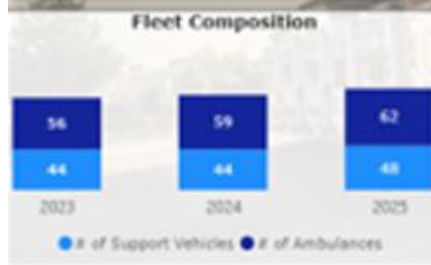
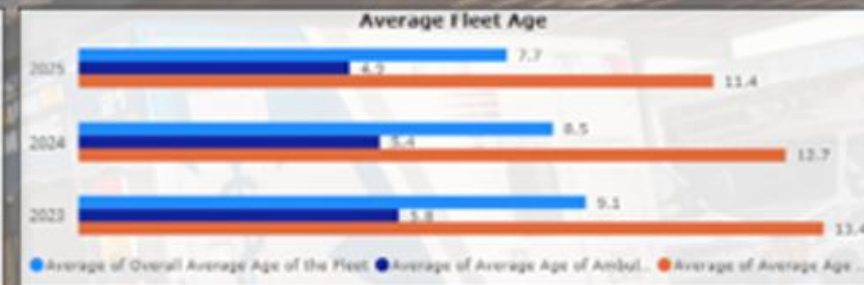




**How do each of you use data  
to drive decisions in the  
logistics function?**

2023 2024 2025

# Executive Fleet Dashboard

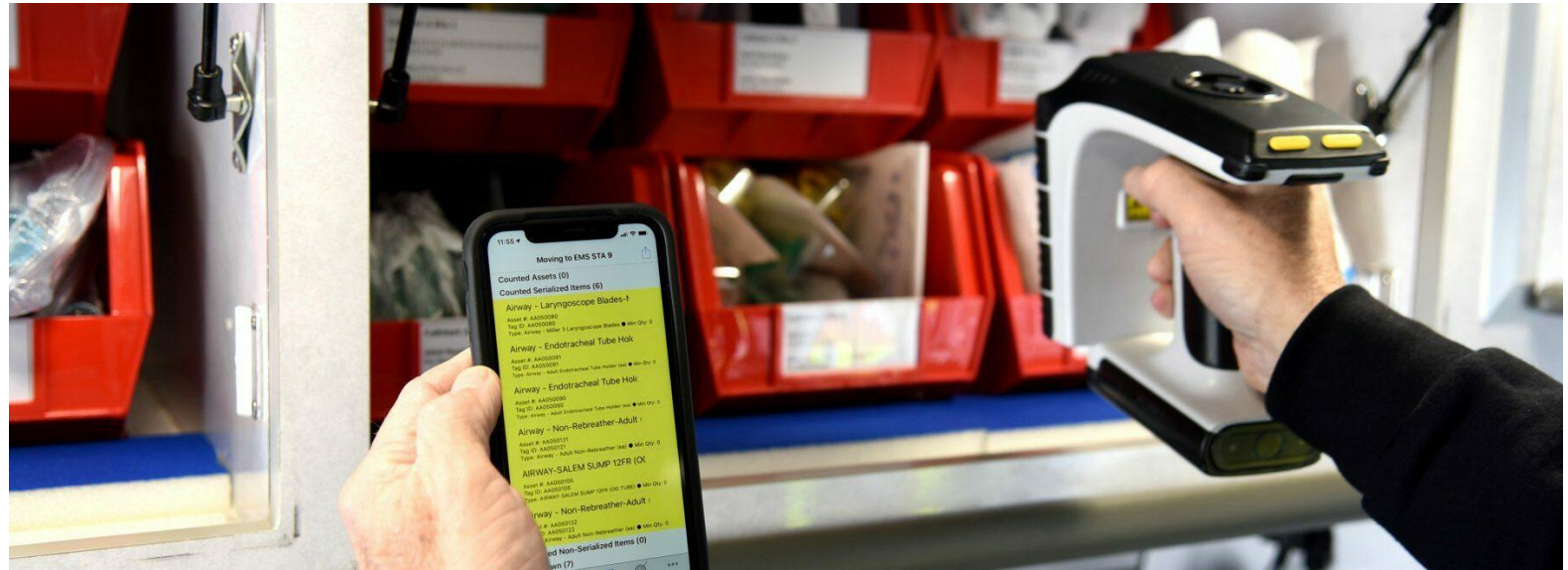






**What's on the horizon - what process or technology are each of you looking to implement over the next 2 - 5 years?**







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