

AIMHI WEBINAR

Measuring (& Improving) What Matters

SHIFTING EMS FROM WHAT IS EASY
TO WHAT **TRULY MATTERS**

Healthcare is asking a more important question:
**Did the care we provided actually improve
the patient's outcome?**

Join our expert panel as we explore how progressive
EMS agencies are shifting from measuring what is easy
to measuring what truly matters.



DATE:

August 11, 2026



TIME:

11:00a CT



LOCATION:

Zoom Webinar

MEET OUR EXPERT PANEL



**Danielle
Geronimo, BA,
AS, NRP**

Quality Assurance/
Quality Improvement
(QA/QI) Manager

Richmond
Ambulance
Authority (RAA)

Leads clinical quality initiatives focused on performance improvement, provider education, documentation excellence, and delivering high-quality prehospital patient care. Recognized as "Operations Employee of the Year" and "Paramedic of the Year."



**Dimitra
Tsaklanos-
Geraghty, ms,
EMTP, AEMD**

Community
Paramedic Program
Manager

Northwell Health

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MEANINGFUL MEASURES

Focus on evidence-based measures that drive patient, operational, and system outcomes.



REAL-WORLD APPLICATION

Learn from EMS, cardiac arrest, sepsis, stroke, and MIH/CP program examples.



PATIENT-CENTERED IMPACT

Measure what matters most – clinical outcomes, patient experience, and community health.



DATA & AI IN ACTION

Leverage analytics and AI to identify trends, eliminate vanity metrics, and drive quality improvement.

**THIS SESSION IS BEING
RECORDED.**



The archive will be emailed to all registrants tomorrow.



**Submit questions through the
Q&A function.**



AIMHi

ACADEMY OF
INTERNATIONAL
MOBILE HEALTHCARE
INTEGRATION



this

Certificate of Completion

is presented as evidence of completion, by the CAC, CACO, CAFO, CAPO, CAPRO whose signature and Certification Number appear below, of the NAAC ® approved Continuing Education course entitled

AIMHI - 2026 - Measuring (& Improving) What Matters Most

CEU Code: 0EYLfNYP

CEU Units: 1.00

I hereby certify that I have completed the continuing education training as represented on this certificate.

Signed: _____

NAAC ® ID: _____

Britanie Holubik

08/11/26

Program Coordinator

Date of Training

Certificate is invalid without the signature and certification number of the attendee.

About AIMHI

AIMHI is the nation's leading advocate for **high-performance, high-value** EMS delivery.

We champion **innovative care models, integrated mobile healthcare**, and **alternative care pathways** that **improve outcomes** and **reduce system-wide costs**.

AIMHI member agencies represent the most nimble, innovative, transparent, and data-driven EMS systems in the world — setting the standard for what's next in mobile healthcare.

Our Mission

Leading the transformation of EMS to mobile integrated healthcare through the development of high-performance systems, and setting the standard for clinical excellence, accountability, public education, research and economic efficiency.

Our Vision

To improve patient health and experience of care by promoting excellence in mobile healthcare integration through evidence-based out of hospital healthcare system effectiveness and efficiency.

Learn More About Membership: www.aimhi.mobi

About AIMHI

Membership Eligibility

- Externally reports performance measures; and
- Are authorized by local government; and
- Bills for services provided; and
- Should include, but not be limited to, the following system/agency attributes:
 - Tiered Deployment (BLS/ALS)
 - Flexible production strategy
 - Exhibits evidence-based clinical sophistication
 - Aligns with the mission and vision of AIMHI
- Any agency that operates an EMS-Based Mobile Integrated Healthcare program designed to improve patient outcomes, enhance the patient's experience of care, and reduce healthcare expenditures, defined as:
 - Uses specially trained personnel; and
 - Works as part of an organized delivery model, integrated with the local healthcare community; and
 - Are credentialed by a physician medical director; and
 - Augments the community's existing healthcare resources



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About AIMHI

Current Members

- Emergency Medical Services Authority (Tulsa and Oklahoma City, OK)
- Mecklenburg EMS Agency (MEDIC) (Charlotte, NC)
- Medic Ambulance of Scott County (Davenport, IA)
- Medic Ambulance of Solano (Solano, CA)
- Metropolitan EMS Authority (Little Rock, AR)
- Northwell Health Center for EMS (Syosset, NY)
- Novant Health Mobile Health (Wilmington, NC)
- Pinellas County EMS Authority (Sunstar) (Largo, FL)
- ProEMS (Cambridge, MA)
- REMSA Health (Reno, NV)
- Richmond Ambulance Authority (Richmond, VA)
- Three Rivers Ambulance Authority (Ft. Wayne, IN)



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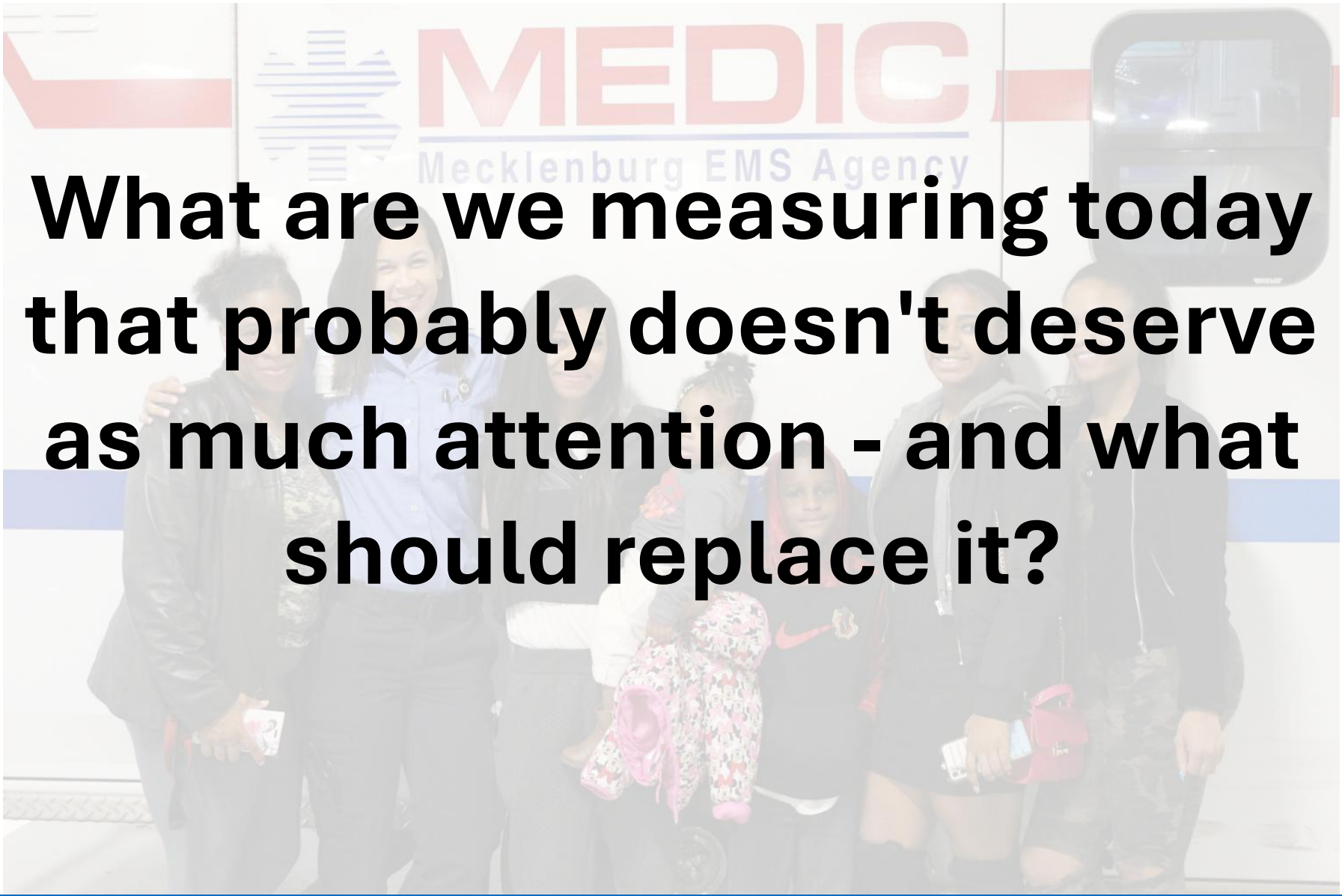
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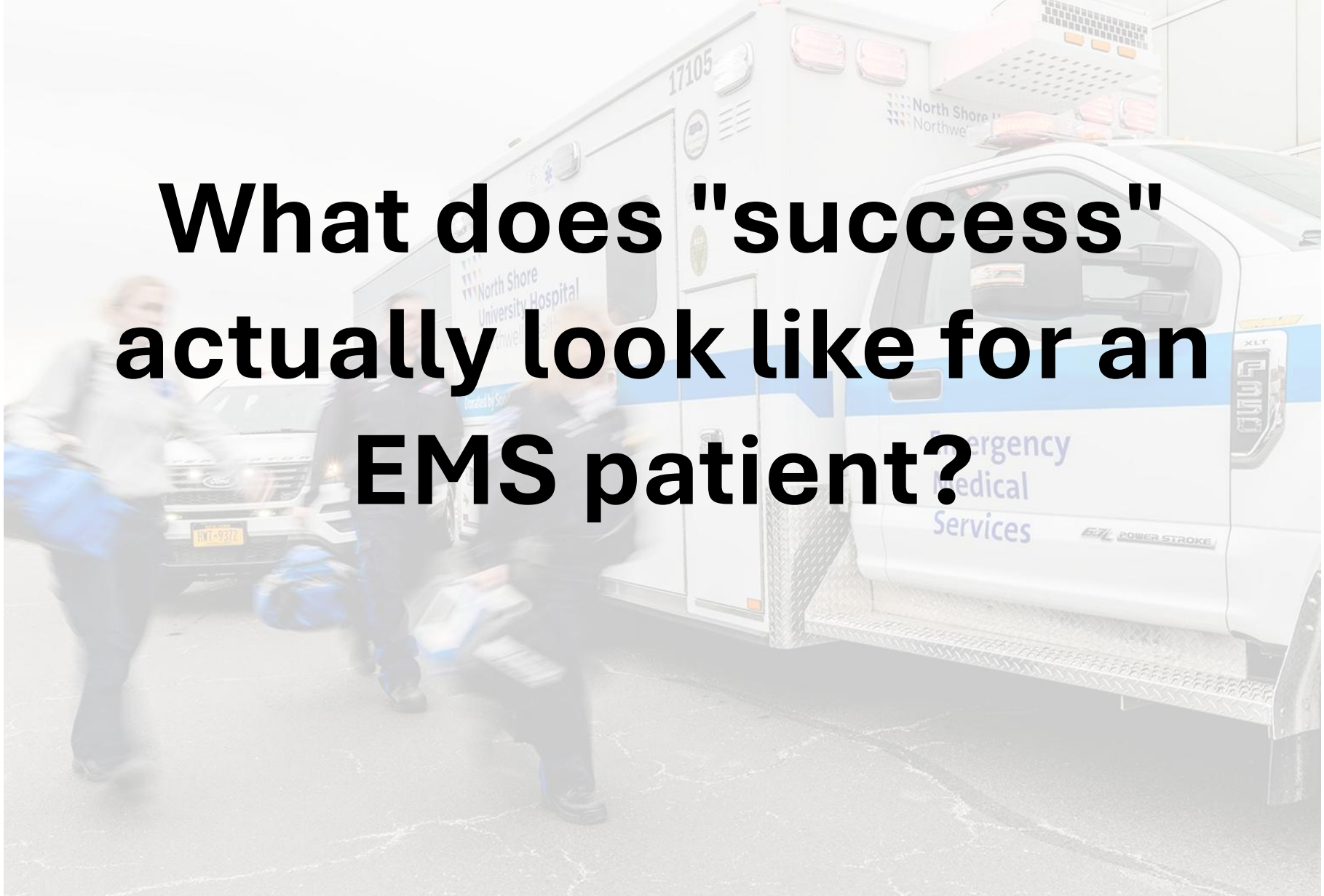


DATA & AI IN ACTION

Leverage analytics and AI to identify trends, eliminate vanity metrics, and drive quality improvement.



**What are we measuring today
that probably doesn't deserve
as much attention - and what
should replace it?**



**What does "success"
actually look like for an
EMS patient?**

**How do we connect
prehospital care to what
happens at the hospital?**



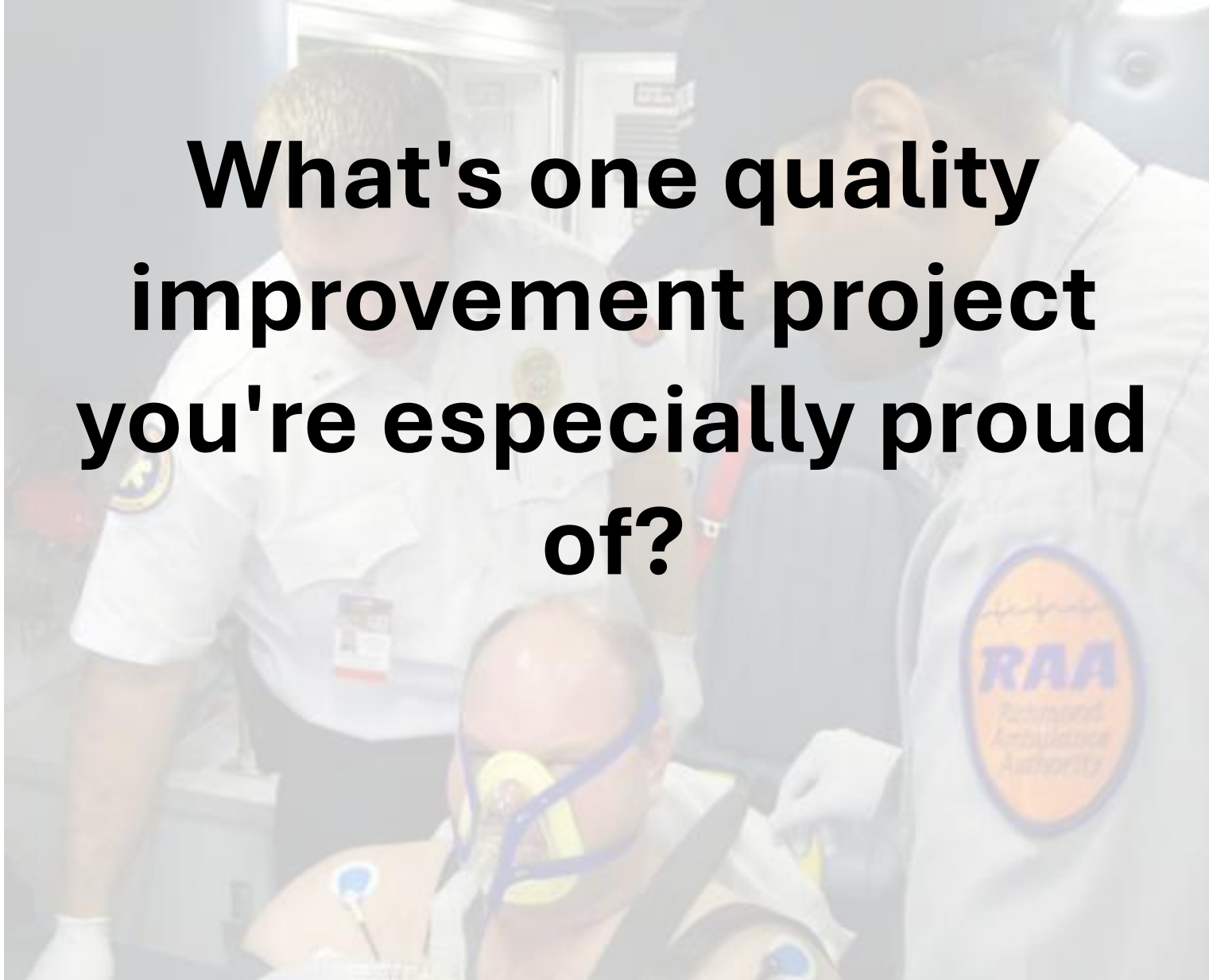


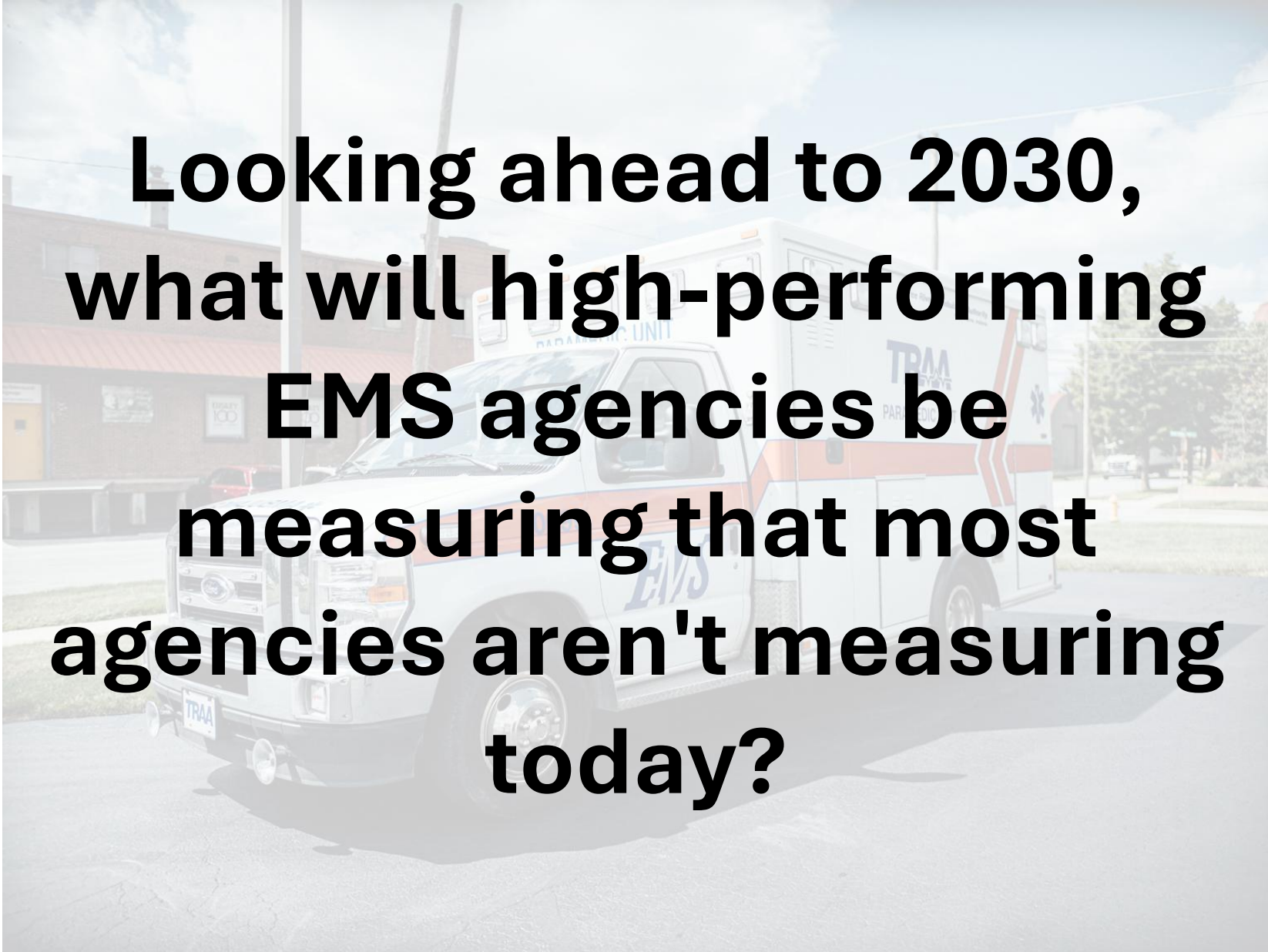
**Can AI actually improve
quality - or is it just another
dashboard?**

**How do you create a culture
where quality improvement
isn't viewed as punishment?**



**What's one quality
improvement project
you're especially proud
of?**





**Looking ahead to 2030,
what will high-performing
EMS agencies be
measuring that most
agencies aren't measuring
today?**

Lightning Round





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